



Client Support Services Resources *(last updated August 2020)*

Many resources from our partners are available online – here are some we recommend following. *Please note, this is not an exhaustive list of resources but represents the partners we regularly work with. We will update as we learn more.*

Please call **651-430-2739** to connect with our Client Support Services team for help. Leave your name, number and a brief message and a staff member will return your call.

FOOD

Supplemental Nutrition Assistance Program (SNAP) – A government program that can help cover the cost of food. Get help applying from Second Harvest Heartland at **651-209-7963** or call toll-free **1-844-764-5513**.

Website: www.2harvest.org

Minnesota Food Helpline – Call **1-888-711-1151** to get help finding free food resources. Over-the-phone interpreters available. This is a program of the nonprofit, Hunger Solutions Minnesota.

Website: www.hungersolutions.org/

Facebook: www.facebook.com/MinnesotaFoodHelpLine

Free Meals for Kids App – It lists schools and other sites across Minnesota that serve free meals. The listing will be updated daily. Available for free on the Apple App Store and Google Play Store. This is a program of the nonprofit, Hunger Impact Partners.

Website: www.hungerimpactpartners.org/

COVID-19 Response: Food Pack Delivery – Call **651-430-6688** if you need food because you are unable to make it to a food shelf during their drive-up service hours. You may also [register online](#). Washington County, local food shelves (including Valley Outreach), and Transit Link are partnering to deliver emergency food packs.

Website: https://washcophe.formstack.com/forms/emergency_food_request?fbclid=IwAR1GKzvTv-YULce-OQcAagyHRusxRTHaTx68jkP2RERVG1HQQfavCm-70aU

Free Grocery and Goods Delivery – Metro Mobility is offering free grocery and goods delivery to their certified customers and existing Transit Link customers. Customers can order groceries and household essentials online with local pick up. Metro Mobility will pick your order up and deliver it.

Website: <https://metro council.org/Transportation/Services/Metro-Mobility-Home/Grocery-Delivery.aspx>

HEALTH INSURANCE

Portico Health – Get help accessing affordable insurance coverage and care with help from the nonprofit, Portico Healthnet. To schedule a phone appointment, or for any other questions, please call **651-489-2273**.

Website: www.porticohealthnet.org/

Facebook: www.facebook.com/PorticoHealthnet/

FINANCIAL ASSISTANCE FOR MORTGAGE, RENT AND UTILITIES

Valley Outreach – Please call our Client Support Services team, **651-430-2739**, for help accessing community funds that help with mortgage, rental assistance, and utilities. Our team can help navigate new resources available in response to COVID-19.

Website: www.valleyoutreachmn.org

HOMELESSNESS

Washington County Homelessness Outreach Services Team (HOST) – People experiencing homelessness deserve access to services to assist them in becoming stably housed and access to basic needs service. The housing resource line number is **651-430-6488**.

Website: www.co.washington.mn.us/2962/Homeless-Services

JOBS

CareerForce – Find places in Minnesota that are currently hiring, online resources for job placement and updates on unemployment insurance on the CareerForce website.

Website: www.careerforcemn.com/

Facebook: www.facebook.com/CareerForceMN/

LEGAL SUPPORT

Southern Minnesota Regional Legal Services – Get free legal help in a full range of civil matters from highly experienced and diverse staff is dedicated to helping people preserve and maintain life essentials—income, health, safety, and shelter.

Website: <https://www.smrls.org/get-help>

Facebook: <https://www.facebook.com/smrlsmn/>

SAFETY AT HOME

DayOne Services - As champions for equality and human rights, the network of Day One works to ensure that no call for help goes unanswered so that all in need can find safety and support. Help is available to people experiencing domestic violence 24 hours a day, 7 days a week. **Call 1-866-223-1111 or Text 612-399-9995**.

Website: www.dayoneservices.org

Facebook: www.facebook.com/DayOneMN

Washington County Crisis Response Unit – Provides 24/7/365 mobile crisis mental health services for adults and children experiencing a crisis. Call **651-275-7400** or email

crisisresponse@co.washington.mn.us

Website: www.co.washington.mn.us/2923/Crisis-Response

TRANSPORTATION

Community Thread Connector Loop Bus Service – Rides are available every Monday from 10 am – 3 pm with the following changes. Only one rider is allowed at a time. Riders will be taken to their destination and the driver will set a return time. All riders are asked to schedule a ride in advance. Please call **651-455-1560** between 7:30am - 4pm Monday thru Friday. Some stops have changed. Please see the new schedule at <https://bit.ly/3dgjhYG>.

Website: <https://communitythreadmn.org/community-services/community-thread-connector-loop/>

GOVERNMENT

U.S. Census – Fill out the U.S. Census for your household. The census survey can be taken online and is available in multiple languages. Learn more on the U.S. Census website.

Website: www.2020census.gov/en.html

Voter Registration – Get help registering to vote. Call the staff at Valley Outreach **651-430-2739**. You may also go to the nonprofit website vote.org to learn more.

Website: www.vote.org/